

# **MINUTES**

Meeting: Devizes Area Board

Place: Needham House, Victoria Road, Devizes SN10 1FA

Date: 5 December 2022

Start Time: 6.30 pm Finish Time: 9.00 pm

Please direct any enquiries on these minutes to:

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# In Attendance:

#### **Wiltshire Councillors**

Cllr Kelvin Nash (Chairman), Cllr Iain Wallis (Vice-Chair), Cllr Simon Jacobs, Cllr Laura Mayes, Cllr Dominic Muns, Cllr Tamara Reay and Cllr Philip Whitehead

# **Wiltshire Council Officers**

Dominic Argar - Assistant Multimedia Technician, Andy Brown - Corporate Director Resources & Deputy Chief Executive (S.151 Officer), Tara Hunt - Senior Democratic Services Officer, Richard Rogers – Strategic Engagement and Partnerships Manager

#### **Partners**

BSW Together
Wiltshire Police
Wiltshire Fire and Rescue Service

**Total in attendance: 45** 

Minute No	Summary of Issues Discussed and Decision
110	Welcome
	The Chairman welcomed everyone to the meeting and invited Members to introduce themselves.
111	Apologies for Absence
	There were no apologies from Devizes Area Board Members.
	Apologies were received from the following regular attendees:
	<ul> <li>Albert Wooldridge</li> <li>Cheverell Magna Parish Council</li> <li>Councillor Julia Ford, Chair of West Lavington Parish Council</li> <li>Georgina Keily-Theobald (Headteacher, Downlands School)</li> <li>Mark Lascelles (Headteacher, Dauntsey's School)</li> <li>Simon Fisher (Devizes Town Council Clerk)</li> <li>Steve Dewer (WFC)</li> </ul>
112	<u>Minutes</u>
	The minutes of the last meeting were presented for consideration, and it was,
	Resolved:
	To approve and sign as a correct record the minutes of the meeting held on 5 September 2022.
113	Declarations of Interest
	There were no declarations of interest.
114	Chairman's Announcements
	The Chairman referred the meeting to the written updates in the agenda pack.
	In addition, the Chairman gave a brief update on Anti-Social Behaviour (ASB) as the topic was discussed in detail at the previous meeting. Since then, Area Board Members and town councillors had met with officers and the police and were exploring the possibility of a Public Space Protection Order (PSPO). They would look at the geographic areas it could be applied to and where problems might be displaced to. The implementation of a PSPO would be up to Wiltshire Council and resources might be an issue.

The Chairman also announced that the Devizes Twining Associations were coming to Devizes in June 2023.

# 115 Partner Updates

In addition to the written updates in the pack, the following verbal updates were given:

#### Dorset and Wiltshire Fire and Rescue Service

Station Manager Andrew Laskey gave an update to the meeting. The cost of living crisis had resulted in an increase in people using open fires and candles which could be dangerous. People were encouraged to speak to the service for advice. The service had been working hard to recruit on call fire fighters and quite a few new recruits had been found, which would be positive in terms of crewing appliances. It did create additional demand on existing crews in terms of training the new recruits. Two fire fighters were thanked for their long service, one who had 40 years' service and one 30 years.

#### Wiltshire Police

Acting Inspector Luke Atkinson gave an update to the meeting, he had been newly appointed to the team and to the acting inspector role. There had been a 13% increase in crime compared to the previous year, this was a national trend and was due to lock down ending. Devizes, along with Pewsey and Marlborough was the safest area in Wiltshire in terms of crime.

There had been numerous reports of Anti-Social Behaviour (ASB) and a number of arrests had been made. Several older teenagers were on bail. The police were working with partners to put long term interventions in place. ASB was taken very seriously, and they had a zero-tolerance approach.

The staff on the Community Policing Team (CPT) had changed, Inspector Al Lumley had moved on to Swindon and Sergeant Gareth Cole had moved on as well. PC Sarah Hardwidge was now Acting Sergeant. A new Inspector should be in place in January. They team were hoping for an uplift in staff as at present there were 3 community police officers policing 3 towns which was difficult.

The Station Road Car Park closure order had worked well and had been extended until January 2023. Attendees were urged to report any crimes or ASB that they saw.

Street drinkers in the Market Place were an ongoing issue, the police were trying to obtain evidence to help secure a Public Space Protection Order (PSPO), however the PSPO process would be council led. If and

when one was in place the police would enforce it.

In response to a question from councillors regarding the removal of the benches in the Market Place, the Acting Inspector felt that the benches should not be put back in as in his many years of experience removal of street furniture did reduce ASB. He stated that they were struggling to police the area without a PSPO in place. However, PSPO's took time, there were resource implications for the council and there could be issues with where the street drinkers were displaced to.

# • BSW Together, Devizes Health Centre

Dr Richard Sandford Hill gave an update on the Devizes Health Centre. The health centre was complete, and people had started attending the previous week, which he was really pleased about. It was a great new premises, with lots of space, treatment rooms, plenty of free parking, solar panels, heat pumps and was A+ rated for energy. There were EV charging points for electric cars, but the grid needed upgrading before they would be operational. Patients would be able to access a wide range of services under one roof which included:

- Same day or next day medical care
- Physiotherapy
- Podiatry
- Diabetes
- Speech and language therapy
- Pace and oxygen
- Dietetics
- Audiology
- Maternity
- Retinal screening
- Blood tests
- Neurology
- Urology
- Care of the elderly
- Memory services and dementia services
- Mental health outpatient services (pre-booked appointments only)

As was a general theme across the NHS, there were not enough doctors, so at the health centre a whole range of healthcare professionals, supervised by doctors, were in place in order to triage and see patients. Same day appointments would often be with a healthcare professional rather than with your own specific doctor. However, this meant people could get help quickly when they needed it. You could request to see your own GP but that would not usually be on the same day.

In response to a question as to whether the provision was adequate due to the growth of the population in Devizes over the time it had taken to deliver the project, it was stated that yes it was. Healthcare changed over time, face to face appointments had reduced, but triage had been increased and was more efficient, the facility had triage suites where a whole team of healthcare professionals supervised by a doctor could assess what was required. Many people were happy to have a telephone appointment. Modelling had been undertaken to assess demand and it was felt that this met the needs of the moment. A minor injuries unit could not be justified and there were not enough staff to provide that. If the integrated care board commissioned it, a minor injuries service could be run from the health centre. There was a plot of land at the back of the centre which it owned, so further development could take place in the future if required.

The Board thanked Dr Sandford Hill for all his hard work and were very glad that the project had been delivered after many years.

# School's updates

No headteachers had updates. Cllr Dominic Muns stated that last month Wiltshire Council had held a STEAM (Science, Technology, Engineering, Arts and Math) fair at County Hall. This had been really successful with hundreds of primary school age children attending and taking part in activities. This emphasised the council's strategy to engage and encourage young people.

# Making Devizes Cycle Friendly

Catherine Read of Cycle Friendly Devizes gave an update to the meeting. Devizes had an air quality management strategy due to poor air quality and by making Devizes cycle friendly you would:

- o Reduce congestion and air pollution
- Improve health and wellbeing
- Tackle climate change
- Boost the economy

The Local Cycling and Walking Infrastructure Plan (LCWIP) was being developed and was currently being reviewed by stakeholders. Amendments by Atkins may be required. It would be looked at by the Active Travel Board and would go out for public consultation. The LCWIP would support funding bids and large cycling infrastructure bids.

An alternate route for cycling to the London Road was proposed which involved the widening of shared paths, signposting, removal of barriers, an all-weather surface and a crossing at Windsor Drive.

The group wished to propose a sustainable travel and air quality event which they hoped the Board would support and would be an opportunity to promote:

Local Walking & Cycling Infrastructure Plan (LCWIP)

- Benefits of reducing pollution and congestion
- o Town bus service
- On demand Pewsey Vale bus
- Gateway Station
- o Co Cars
- EV Chargers
- Low Traffic Neighbourhoods, School Streets and 20mph zones

They also hoped that the board would set clear objectives to increase cycling and walking thereby reducing traffic and would action necessary improvements to make cycling inclusive by removing barriers.

Comments from the Board included that there needed to be safe storage for bikes in towns and villages to increase cycling and that the LCWIP was a cycling and walking plan. There were new standards for segregation of paths between cyclists and walkers so there should be no diminishment for walkers, the plan would support both cycling and walking. A formal funding application should be submitted in order for the Board to consider supporting the proposed event.

# 116 Cost of Living

The Chairman explained how the agenda item would run, with updates from organisations first, followed by group discussions, feedback from groups and then general discussion.

#### Wiltshire Council

Andy Brown, Corporate Director Resources & Deputy Chief Executive (S.151 Officer) gave an update to the meeting highlighting the report in the agenda pack at pages 49-51 which sign posted to various sources of help available, these could also be seen online <a href="here">here</a>. Wiltshire Council itself was also suffering from the cost of living with inflation having been estimated at 4% but now running in double digits. The Council had been coordinating support from government such as the £150 council tax rebates. £2.7 million would be going to those most vulnerable and in need. The household support fund would continue into next year. The Council were looking at using some of its estates such as the libraries as warm spaces and were looking to support businesses, staff and residents.

#### Devizes and District Foodbank

Alex Montegriffo of the Devizes and District Foodbank gave an update to the meeting and highlighted the report at pages 53-56 of the agenda. The foodbank had supported over 1200 people between April and October 2022. The report included details on their support for a cash first approach, such as that used in the household support fund. Many people were really struggling and needed more money. Further details on the cash first approach used by other authorities were given and an

indpendent evaluation had stated that this was very successful, people did spend the money on the right things. The hope was that Wiltshire Council would consider adopting this approach more in the future. The Autumn statement which included uprating benefits in line with inflation was welcomed. Warm spaces alone were not felt to be a long-term solution to the issues faced.

# Warm Spaces Devizes

Graham Martin gave an update to the meeting. In the past community groups had come together to create warm spaces, there were multiple groups, some of which were siloed. No one organisation had the capability or capacity to solve the problem. The scale of the problem was also unknown.

In the present the vision was the community provision of safe, welcoming warm spaces that are open to all. The spaces would provide a warm location, refreshments, companionship and information on how to weather the cost of living crisis. The goals were to:

- Establish a list of warm spaces that could be communicated to all.
- Develop and deliver communications about the warm spaces and, collate and deliver information that will assist in weathering the cost of living crisis.
- Establish the need for volunteers and prepare to recruit if required.
- A list of warm spaces could be found online here: <u>Warm Spaces</u> <u>Devizes | Devizes Town Council (devizes-tc.gov.uk)</u>.
- There was a need for some form of coordination regarding:
  - Information management
  - Feedback from venues
  - Anticipating demand

The future would be challenging, how would community resilience be increased? Adaptable and repeatable frameworks were required within which to work. Sharing mechanisms regarding who needed help needed to be improved. It was hoped that Wiltshire Council may be able to help or lead on some of this work.

#### Think Energy Devizes

Lorna Dixon of Think Energy Devizes gave an update. Fuel poverty was a big issue at the moment. The group had engaged with <a href="Citizens Advice">Citizens Advice</a>, who had seen a big increase in people accessing support and an increased complexity of issues. Volunteers gave advice or referred people on where appropriate. Citizens Advice themselves were facing challenges with a reduction in funding, increased staffing costs and increased bills. <a href="Warm and Safe Wiltshire">Warm and Safe Wiltshire</a> provided free impartial advice and had recently launched a two year project the rural communities energy support network which delivered training. The Think Energy group were holding a community event on 28 January between 10.00am and

2.00pm, where organisations such as <u>Age UK</u>, Citizen's Advice and Warm and Safe Wiltshire could reach out to people and provide support. The Think Energy group had a grant application in to help fund this which it was hoped the Board would approve.

# Citizens Advice

A representative of Citizens advice gave an update to the meeting, over the last year they had helped over 14,000 people in Wiltshire, with over 42,000 issues. Drop-in centres had been closed due to COVID, however help could be found on their website or advice sought via telephone and web chat. 8 in 10 people stated that their problem was resolved after the advice given, and 9 in 10 people stated that they service had helped them to find a way forward. The service was having to give a lot more advice and were working in partnership with the Trussell Trust to offer advice at Foodbanks in some locations. The biggest challenge they faced over the coming years was funding.

# • Housing – Opendoors

Devizes Town Councillor Richard Oliver as a trustee of Opendoors gave an update to the meeting. There was also a report in supplement 1 on their work. Opendoors was largely volunteer run. Salary costs equated to about 50% of their running costs and energy costs were about 10%, inflation was having an effect. They had responded by fundraising and the Area Board had helped them previously with grants. They were part of the warm spaces scheme. They also did not always know who the vulnerable people that required help were.

#### Business

Councillor Simon Jacobs stated that the cost of electricity, staff wages and rent had gone up for all businesses in Devizes, whether large or small. Business owners were rather forgotten, and many were struggling. He encouraged businesses to talk to Citizens Advice or the Federation of Small Businesses who may be able to help. He encouraged everyone to shop locally in order to support businesses.

# Health and Wellbeing

Richard Rogers, Strategic Engagement and Partnerships Manager (SEPM), explained that as the Health and Wellbeing Group had not met for a while but he had met with Cliff Evans and Keith Brindle to discuss the way forward. Points discussed included:

- Was a better model required that would ensure the older and vulnerable people in our community are supported?
- o Was it about doing more or doing things better?
- Did we need a part time paid coordinator (SPOC) to link providers, volunteers and customers?
- Could they also manage local responses to emergencies?
- o Were there similar models? Melksham Town Council and

Melksham Without were funding, with support from their Area Board, a 0.5 person employed by AGE UK to do a similar role. Love Devizes had also put a proposal together.

o It would need a partnership approach. Should it be pursued?

#### Age UK

A representative of Age UK stated that older people were being impacted by fuel costs in particular and data suggested 1 in 7 were skipping meals as a result. Enquiries received regarding benefits had gone up. Their website had been revamped and could be seen here <a href="Welcome to Age UK Wiltshire">Welcome to Age UK Wiltshire</a>. Getting information to people could be difficult. There was £10 million in unpaid pension credit and it would be good to promote pension credit, so people could claim.

The Chairman thanked all presenters.

Meeting attendees then split into groups to discuss the following:

- What locally should we focus on to support people through the cost of living situation?
- What can we do to help address this and would you support any of the ideas raised so far?

Feedback from the group discussions included:

- Support for the cash first approach as that meant money in people's pockets that could be spent on what was needed.
- The difficulties getting information to people on where to go for help.
- The difficulties knowing who to get help to, could information be shared and what that would look like?
- What lessons were learnt form COIVD that could be applied?
- Connecting smaller help groups.
- Identifying a resident in streets / areas who were willing to help identify those locally that may be in need of help.
- Support for warm spaces as that bought people together and could help to identify those in need of help.
- Support for the bottom-up approach of community groups providing help.
- Support for the community coordinator role.
- Using the already existing systems of town and parish councillors to identify those in need and signpost them to help.
- Difficulties with organisations seeing reduction in funding whilst demand was rising.
- Whether the National Council for Voluntary Organisations (NCVO) could play a role.
- Whether money provided by government for grants to certain groups of people be used in a better way providing more long term benefit?
- Further support for the street-by-street approach, for example auditing a

street to determine its needs, delivering what was required and then empowering those people to support the next street and so on. Coordinators and specialist knowledge and resources were required.

A general open discussion then took place. Points raised included:

- That there was need in the villages and rural areas too and these should not be forgotten, they may also have different needs.
- The need to create infrastructure to support communities to help themselves.
- The urgency of the situation, action was required quickly.
- Elected councillors of all authorities should take the lead.
- Using a top down and bottom-up approach would cover all angles,
   Wiltshire Council or government may have data to identify who would need help.

The Board thanked everyone for taking part and for their ideas and comments. They would take on everything that was said and discuss ways forward.

# Local Highways and Footpaths Improvements Group (LHFIG)

Councillor Dominic Muns as Chairman of the LHFIG gave an update to the meeting.

All 13 high priority schemes as detailed below were progressing well:

- Speed limit review, A342 Lydeway: Works order was being prepared.
- Speed limit review, A342, Bromham: Recommendations of new 40mph south of Sandy Lane then 50mph to St Edith's Marsh. Bromham Parish Council were discussing with neighbouring parish.
- New 20mph limits, various roads, Devizes: Awaiting TRO publication.
- New warning signage for pedestrians in road, Bromham: New signage installed and work – Completed.
- High-friction surface to be installed High Street, Seend: Provisional date of 1st week in September – Completed.
- Speed limit review, Horton Road: Review is complete and parish council is now in the process of agreeing contributions.
- New SID sockets & posts, Worton: Parish council working with engineer to confirm the placement of a 5th post.
- 30mph repeater signs for New Rd, Bromham: The work was scheduled for March 2023
- Bus clearway, Eastleigh, Devizes: Work programmed in completed.
- Parking concerns, West Lavington: New double yellows to be installed.
   Work scheduled into 2022/23 programme.
- New street lights, Roundway Park, Devizes: Expected implementation in October – Completed?
- Request for direction signs, Southbroom Centre, Victoria Road:

implemented in October – Completed

The next meeting of the LHFIG would take place on 17 January on MS Teams.

Cllr Dominic Mayes, proposed a motion to note the discussions from the LHFIG meeting on 4 October 2022, confirm the progress of the 13 high priority schemes agreed by the LHFIG and confirm the LHFIG's funding contributions. This was seconded by Cllr Laura Mayes. It was,

#### Resolved:

- To note the discussions from the LHFIG meeting of 4 October 2022.
- To confirm the progress of the thirteen high priority schemes agreed by LHFIG
- To confirm LHFIG's contribution to SID Infrastructure in Rowde (A342): £1,500 (75% of £2,000)
- To confirm LHFIG's contribution to road layout change in Wedhampton: £6,000 (75% of £8,000)
- To confirm LHFIG's contribution to New Road, Bromham Request for 30mph repeater signs: £1,875 (75% of £2,500)
- To confirm LHFIG's contribution to Devizes Bus stop clearway: £1,500 (75% of £2,000)

Councillor Muns then gave details regarding a petition received from Lorna McIlroy and residents in Avon and Bath Road requesting traffic calming on Bath Road. It was explained that the best way to progress this was for residents to go to their local town or parish council, who then debate the issue and if in agreement submit a request to the LHFIG, where it is considered.

Cllr Iain Wallis as the resident's division Member for Devizes Town Council stated that he would raise this with Devizes Town Council to ensure it could be brought forward to the LHFIG.

# 118 Air Quality and Sustainable Transport

Councillor Tamara Reay as Chair of the Air Quality and Sustainable Transport (AQST) Group gave an update to the meeting.

# **Air Quality**

- A project was taking place to replace the equipment in Sidmouth Street.
- The Council's revised air quality action plan was in draft form and would go out for consultation.
- A bid had been submitted to DEFRA which included the air quality action plan delivery for Salisbury as well bus marketing. A decision was expected early in 2023.
- Real time data was available via the Air Quality England web site https://www.airqualityengland.co.uk/.

#### **Active Travel**

- Devizes LCWIP draft to be consulted on.
- London Road "Alternative Route" to be taken to LHFIG by Devizes Town Council and Bishops Cannings Parish Council.

#### **Buses**

- A bus survey asking about what services people would like to see in the town was available on-line and in hard copy.
- A new service should be added by Easter 2023 to serve Lay Wood.
- Wiltshire Connect should also start operating from March 23 to improve demand responsive services in the Pewsey Vale.
- £600k was being invested in upgrading real time information particularly in main hubs which includes Devizes town centre.

#### **Car and Bike Share Schemes**

 A survey to assess demand for e-cars and e-bikes in the Devizes area would go live in January 2023.

The next AQST meeting would take place on 9 February 2023, 3.pm at Devizes Town Council.

It was,

#### Resolved:

To note the discussions from the ASQT meeting of 3 November 2022.

# 119 Youth Updates

Councillor Dominic Muns as area board lead Member for children and young people gave an update to the meeting stating that youth projects in the area were growing. West Lavington Youth Club was doing so well that they had taken on additional staff and were opening a satellite evening in Market Lavington. New projects regarding youth engagement in Devizes were also emerging.

Councillor Muns gave a summary of progress over the past 12 months. The Board had helped to kick start youth clubs in Bromham, Great Cheverell and West Lavington. Parish councils had been supported with new play areas. Sports initiatives had also been supported. A total of £61,000 had been awarded in the past year to support youth work in the area.

Local knowledge of issues and grassroots passion to fix problems created a firm foundation for projects to thrive. Councillor Muns thanked the Board for supporting the projects and expressed thanks to everyone in the community who helped with the projects.

#### Health and Wellbeing Group

The board considered the application for Older and Vulnerable Adults from Think Energy Devizes for £300 towards a community event.

Lorna Dixon, who had spoken earlier in the meeting regarding Think Devizes and the event gave some more details in support of the application.

Cllr Tamara Reay, seconded by Councillor Kelvin Nash proposed that the grant be awarded in full, it was:

#### Resolved:

To grant Think Energy Devizes, £300 towards the Think Energy Devizes Community Event.

#### Reason

The application met the grant criteria for 2022/23.

# 121 Area Board Funding

The Chairman introduced the application for Community Area Grant funding from West Wilts Ramblers for £249 towards equipment and clothing.

Dave Yearsley of the West Wilts Ramblers spoke in support of the application, highlighting that the application would help fund a Stihl battery and blade amongst other items.

Mr Yeardsley also highlighted that he felt footpaths in Wiltshire were not in a good state and that a lack of attention was paid to them. He felt that they should be prioritised more as a cost-effective way to help encourage active travel, work towards carbon neutrality and to increase health and wellbeing. He felt there was also a lack of support for volunteering in this area.

A debate followed, the Board were interested to hear the comments and highlighted that wanting to include footpaths was part of the reason that the Community Area Transport Groups (CATG's) had changed to Local Highways and Footpath Improvement Groups (LHFIG's). The Board agreed with his comments on the benefits of footpaths and stated that it was financially difficult for the Council, but it was an important issue. The Green and Blue Infrastructure Strategy and LCWIP were also highlighted. Cllr Laura Mayes as Deputy Leader of the Council agreed to take this issue on board and would take it forward outside of the meeting.

At the conclusion of the debate, Councillor Kelvin Nash, seconded by Councillor Dominic Muns proposed that the grant be awarded in full, it was:

#### Resolved:

To grant the West Wilts Ramblers Work Party, £249 towards equipment

# and clothing. Reason The application met the grant criteria for 2022/23. 122 Open Floor The Chairman invited attendees to ask questions of the Board and asked people about the format of the Area Board and whether they had any suggestions regarding the format or agenda items. Issues raised included bridleways which were also considered as not being fit for purpose but were key routes for active travel from one community to another. Further comments were made regarding the Bath Road traffic calming petition, explaining that the reason for the petition was that a member of the public had been walking their dog on the pavement on a lead, when a car had mounted the pavement and hit the dog, resulting in the death of the dog. Councillors expressed their sympathy and further explained the LHFIG process. Dunkirk Hill was raised as another road where there were safety issues. Councillor Wallis as the Devizes Town Council division member for the area had submitted a Highways Improvements Request Form and got this issue onto the Devizes Town Council Planning Committee agenda for 6 December 2022, so it would hopefully be brought forward to the LHFIG for consideration. A suggestion was received from the audience to make Area Boards hybrid meetings so that people could also join online. Graham Martin of Sustainable Devizes requested that a future meeting be themed around climate change and climate plans. Graham Martin also queried the Wiltshire Council policy that cars should not be impeded. Councillors questioned which policy this was included in. Councillor Philip Whitehead stated that there was no car preference policy in Wiltshire and that each case was decided on its own merits. Keith Brindle of St James' Church stated that the Board had funded £5,000 towards an intern doing outreach work at Devizes School, who was now being employed full time and was undertaking vital work. He thanked the Board for the

funding. A youth group which had been stopped due to the pandemic had been restarted which was good for everyone, particularly the young people it

123 Urgent items

supported.

	There were no urgent items.
124	Close
	The Chairman thanked everyone for attending, and as this was the last meeting of the year, wished everyone a Merry Christmas and Happy New Year.
	The next meeting of the Board would be held on 6 March 2023.

